



Village of Loudonville

Office of the Village Administrator

156 North Water Street
P.O. Box 150
Loudonville, Ohio 44842
Telephone : (419) 994-3214
Fax : (419) 994-3213
Email : c.young@loudonville-oh.us

June 16, 2020

Dear Loudonville Village Utility Customer,

As you may be aware, the State of Ohio EPA issued an order on March 31, 2020 that no public water system customers would be disconnected from service until such order is cancelled. The directive did not cancel or eliminate service charges, only disconnections due to non-payment.

This order has been lifted by the EPA with an effective date of July 10, 2020.

In light of this new order by the EPA, the Village of Loudonville will resume termination of delinquent accounts 8 days after the invoice penalty date following the July billing. Additional and more specific information will be reflected on July invoices.

Customers who are in arrears and would like information about payment options should contact the Village business office at their earliest convenience @ (419) 994-3214 between 8 AM and 4 PM on weekdays. We would be happy to work with you and provide assistance in establishing a payment plan as outlined in the Water Termination policy if necessary, as we are aware that the difficulties created by the COVID-19 pandemic have affected nearly everyone in a varying degree. Water and Wastewater termination policy information is found on our website @ <https://loudonville-oh.us/water-wastewater/> .

This information may not be applicable to many Loudonville Utility customers, but is provided as a public service.

Thank you for allowing us the privilege of serving you.

Sincerely,

Curtis R. Young, Village Administrator
Village of Loudonville, OH